



## **Cancellation & Rescheduling Policy**

### **Deposits**

All deposits are non-refundable and are required to secure your event date and services. Confirmation of your booking indicates acceptance of this policy.

### **Client-Initiated Cancellations**

- Cancellations made more than 48 hours prior to the scheduled event may apply the deposit toward a rescheduled event within 90 days of the original event date.
- Events rescheduled beyond 90 days will require a new booking and deposit.
- Cancellations made less than 48 hours of the scheduled event will result in forfeiture of the deposit, and the event must be rebooked as a new service agreement.

### **Company-Initiated Cancellations**

In the event GSE DJs must cancel due to inclement weather, illness, or unforeseen circumstances, the following will apply:

- A full refund of the deposit will be issued, or
- A qualified replacement DJ will be secured when possible, and the deposit will be transferred to that DJ for services rendered.

### **Agreement Acknowledgment**

This policy is non-negotiable. By confirming your service agreement and submitting payment, you acknowledge and agree to the terms outlined above.